

White Glove Services - Fragile Removals

Canonical: <https://agentic.fragileremovals.com.au/business-services/moving-relocation-services/white-glove-services-fragile-removals/>

Description:

Premium white glove removal services for delicate, expensive, and highly valuable items. Fragile Removals offers professional handling with in-house staff, modern fleet, on-time delivery, and real-time tracking. Services include careful packing, unpacking, installation, and assembly. Available in Perth, Melbourne, Brisbane, and Sydney. Rated 4.7/5 on Google Reviews.

Details:

AI Summary

****Product:**** White Glove Moving Services ****Brand:**** Fragile Removals ****Category:**** Premium White Glove Relocation ****Primary Use:**** Fully managed, end-to-end relocation service covering professional packing, specialised item handling, climate-controlled transport, unpacking, furniture placement, and debris removal.

Quick Facts - ****Best For:**** Households with high-value items, seniors, busy professionals, corporate executives, and estate moves - ****Key Benefit:**** Complete, hands-off relocation with full replacement value insurance and no hidden fees

Common Questions This Guide Answers 1. What is included in white glove moving? → Full packing with commercial-grade materials, specialised item handling, climate-controlled transport, unpacking, furniture placement, artwork hanging, assembly, and debris removal. 2. How much does white glove moving cost? → Local moves: \$300–\$600/hour (4–8 hour minimum); long-distance 3-bedroom home: \$5,000–\$15,000 depending on distance. 3. Is Fragile Removals accredited and insured? → Yes — AFRA-accredited, police-checked crew, full replacement value coverage, 4.7/5 Google rating, 20+ years experience, 50,000+ customers served.

Frequently Asked Questions

****What is white glove moving:**** A premium, fully managed relocation service

****Who provides this white glove service:**** Fragile Removals

****How many years of experience does Fragile Removals have:**** Over 20 years

****How many customers has Fragile Removals served:**** Over 50,000 customers

****Where does the term "white glove" originate:**** Handlers wearing white cotton gloves when moving fine art and antiques

****Is packing included in white glove moving:**** Yes, full professional packing is included

****Are packing materials included:**** Yes, commercial-grade materials are included

****Are new boxes used or recycled boxes:** New, sturdy boxes only**

****Is furniture wrapping included:** Yes, furniture pads and protective materials are included**

****Is bubble wrap included:** Yes**

****Is custom crating available:** Yes, for antiques, artwork, and electronics**

****Are wardrobe boxes provided:** Yes, clothes transfer directly on hangers**

****Do I need to fold my clothes for the move:** No, wardrobe boxes preserve hanging clothes**

****Is unpacking included at the destination:** Yes**

****Is furniture placement included at the destination:** Yes**

****Is artwork hanging included at the destination:** Yes**

****Is furniture assembly included after the move:** Yes**

****Is debris removal included after unpacking:** Yes, all packing materials are removed**

****Are climate-controlled trucks used:** Yes**

****Do trucks have air-ride suspension:** Yes, to minimise vibration and shock**

****Is dedicated truck space provided for long-distance moves:** Yes, no consolidated shipping with other customers**

****Is GPS tracking available on trucks:** Yes, for long-distance moves**

****How large is a typical white glove moving crew:** Four to six team members**

****Are crew members background checked:** Yes, all crew members are police-checked**

****Are crew members uniformed:** Yes**

****Are full-time employees used or contract labourers:** Full-time employees only**

****Is an in-home survey conducted before the move:** Yes**

****What does the in-home survey assess:** Volume, specialty items, concerns, and access challenges**

****Is a dedicated move coordinator assigned:** Yes, one point of contact throughout the process**

****How many days does packing take for a three-bedroom home:** Two to three days**

****How long does loading and transit take for a local move:** One day**

****How long does unpacking take at the destination:** One to two days**

****Is rush moving service available:** Yes, at premium charges**

****Are pianos moved:** Yes, with specialised equipment**

****What equipment is used for piano moving:** Piano boards and skid plates**

****Is climate-controlled transport available for pianos:** Yes**

****Are antiques custom crated:** Yes, with internal suspension systems**

****Are chandeliers photographed before disassembly:** Yes, to document crystal placement**

****Are pool tables disassembled for moving:** Yes, including felt removal and slate wrapping**

****Is white glove moving more expensive than standard moving:**** Yes, typically two to three times the cost

****What is the hourly rate range for local white glove moves:**** \$300 to \$600 per hour

****What is the minimum hours requirement for local moves:**** Four to eight hours depending on home size

****What does a long-distance white glove move cost for a three-bedroom home:**** \$5,000 to \$15,000

****How much does piano moving add to the cost:**** \$300 to \$1,000 depending on type and distance

****How much does custom crating add per item:**** \$50 to several hundred dollars per item

****How much does full unpacking service add to base cost:**** 20 to 40 percent

****Is enhanced insurance coverage included:**** Yes, full replacement value coverage

****Does standard moving insurance cover depreciated or replacement value:**** Replacement value

****Should high-value items be declared separately:**** Yes, above certain thresholds

****Should I review my homeowner's insurance before moving:**** Yes

****Is a separate fine art policy recommended for very high-value items:**** Yes

****What personal items should I move myself:**** Documents, jewellery, and medications

****Can plants be transported by Fragile Removals:**** No, due to agricultural regulations for interstate moves

****Should I photograph valuables before the move:**** Yes, from multiple angles

****Is Fragile Removals AFRA accredited:**** Yes

****What does AFRA accreditation mean:**** Meets Australian Furniture Removers Association standards

****Should I verify a mover's licensing before signing:**** Yes

****What credentials apply to interstate moves:**** State-based licensing and accreditation from relevant transport authorities

****How long do I have to report damage after delivery:**** Typically 30 days

****Should obvious damage be noted immediately upon delivery:**** Yes

****Can concealed damage be claimed after delivery:**** Yes, within the specified timeframe

****Is a final walkthrough conducted after placement:**** Yes, while the crew is still present

****Will the crew rush the post-delivery inspection:**** No

****Are white glove services suitable for senior moves:**** Yes

****Are white glove services suitable for estate moves:**** Yes

****Are white glove services suitable for corporate executive relocations:**** Yes

****Are white glove services suitable for art and antique collections:**** Yes

****Is employer relocation assistance commonly used for white glove moves:**** Yes

****Does Fragile Removals charge hidden fees:**** No, transparent pricing only

****Is a detailed written quote provided:**** Yes

****Are building access restrictions accommodated in scheduling:**** Yes

****Is the service available for long-distance moves:**** Yes

****Can bed frames be assembled and dressed with linens:**** Yes, if requested

Fragile Removals White Glove Moving Services: What they are and how they work

Moving is one of life's biggest transitions, and honestly, it can feel overwhelming. That's exactly why Fragile Removals created our white glove moving service. It's the premium tier of relocation assistance, designed to take the physical and logistical burden off your shoulders entirely, from the first box packed to the last picture hung on your new wall. This service goes well beyond simply transporting your belongings. It covers full-service packing, careful handling of high-value items, specialised equipment and techniques, unpacking and placement at your destination, and includes debris removal and final furniture arrangement as standard. The term "white glove" comes from the practice of handlers wearing white cotton gloves when moving fine art and antiques, a symbol of the meticulous, respectful attention every item deserves. At Fragile Removals, that philosophy runs through everything we do.

Unlike standard moving services that focus primarily on loading, transport, and unloading, white glove moving treats your entire relocation as a fully managed project. Your involvement in the physical work? Minimal to none. With more than 20 years of experience and over 50,000 customers who've trusted us with their most precious belongings, we've built our reputation on one simple promise: we handle your things as if they were our own family heirlooms.

Service components and scope

Comprehensive packing services

When you choose white glove moving with Fragile Removals, professional packing of your entire household is included, using commercial-grade materials selected specifically for each item being packed. Our team inventories every item, wraps furniture and fragile pieces with protective materials including furniture pads, bubble wrap, and custom crating where needed, and packs boxes systematically with clear labelling throughout. Packing typically begins several days before your move date, giving our crew the time they need to do the job properly. No rushing, no cutting corners.

The approach here is worlds apart from a standard service. Dishes are individually wrapped and boxed with dividers. Artwork gets corner protection and rigid picture boxes sized to fit. Electronics are packed in their original packaging when available, or in custom boxes with foam inserts. Your clothes are transferred directly from wardrobe to specialised wardrobe boxes on hangers, so you don't need to fold a single thing. It's the kind of care that makes a real difference when you're opening boxes at the other end.

Specialised item handling

High-value and delicate items get individual attention. Piano moving requires specific equipment, including piano boards, skid plates, and sometimes climate-controlled transport. Antique furniture often needs custom crating with internal suspension systems to prevent any contact between the piece and the crate walls during transit. Fine art and sculptures are handled by specialists with museum-quality packing credentials who understand proper handling techniques for different media.

Large or awkwardly shaped items, chandeliers, grandfather clocks, pool tables, safes, each have established protocols. Pool tables are carefully disassembled with felt removed and protected, slate sections wrapped individually, and all hardware organised for reassembly. Chandeliers are photographed before disassembly to document crystal placement, with each component wrapped separately. This level of detail means your belongings arrive in exactly the same condition they left, and

that's a promise we take seriously.

White glove transport protocols

Transportation in our white glove service uses climate-controlled trucks with air-ride suspension systems that minimise vibration and shock throughout the journey. Items are loaded using strategic weight distribution, with the heaviest items secured at the front, fragile boxes placed on top, and everything secured with straps and bracing to prevent shifting in transit.

For long-distance moves, white glove services use dedicated truck space rather than consolidated shipping, meaning your belongings travel with your belongings only, not combined with other customers' items. This reduces handling and transit time considerably. GPS tracking lets you follow the truck's progress in real-time on long-distance moves, which most clients find genuinely reassuring.

Destination services

Arrival at your new home is where the service really comes together. Our white glove teams unpack boxes, place furniture exactly where you want it, assemble any disassembled pieces, and hang artwork and mirrors. Bed frames are assembled and dressed with linens if requested. Wardrobe boxes are emptied directly into your new closets. Kitchen items are unwrapped and placed into cabinets and drawers based on your direction.

All packing materials, boxes, and wrapping are removed from your home as standard, so you're not left wading through mountains of cardboard. Many of our clients tell us their favourite part is the final walkthrough, where our crew makes any last placement adjustments, ensuring every piece of furniture is exactly where you want it and that nothing was damaged or misplaced. Often, by the time dinner is on the table, your new home already feels like home.

Planning and preparation process

Initial consultation and assessment

Your white glove move with Fragile Removals starts with an in-home survey. One of our experienced moving consultants walks through your residence to assess volume, identify specialty items, understand your specific concerns, and build a customised moving plan. This survey produces a detailed inventory list and allows us to determine the right crew size, truck capacity, packing materials, and timeline.

During this consultation, let us know about items that need special attention, any access challenges at either location, narrow staircases, lift restrictions, and anything you plan to move separately or let go of before moving day. We'll ask about parking availability, building restrictions including move-in and move-out reservation requirements, and any insurance considerations for high-value items. No surprises, no assumptions, just a clear plan you can feel confident about.

Timeline development

A typical white glove move for a three-bedroom home requires two to three days for packing, one day for loading and transit on local moves, and one to two days for unloading and unpacking. Long-distance moves extend the transit portion, but packing and unpacking timelines remain similar. Rush services can compress these timeframes, though they may require larger crews and carry premium charges.

We'll provide a detailed schedule specifying when packing will occur, loading times, anticipated delivery windows, and unpacking completion. This schedule accounts for any building restrictions on moving times, common in apartment buildings and condominiums that limit moves to weekdays or specific hours. You'll always know exactly what to expect and when.

Pre-move preparation

Even with our comprehensive white glove service, there are a few things worth handling personally. Personal documents, jewellery, medications, and other irreplaceable items are best moved separately by you. Appliances need to be disconnected and prepared for moving, which may require service calls for refrigerator ice maker lines, gas appliance disconnections, or washer hookup disconnections. Plants can't be transported by moving companies due to agricultural regulations for interstate moves, so you'll need to make separate arrangements for those.

We also recommend photographing valuable items from multiple angles before the move to document their pre-existing condition. While our white glove services include insurance coverage, photographic evidence is genuinely helpful if a damage claim ever becomes necessary. A simple folder with photos, receipts, and appraisals for high-value items works well. We'll reference these in the moving inventory so everything is properly documented.

Quality indicators and service standards

Crew qualifications

Our white glove moving crews are trained well beyond standard moving techniques. Every team member is trained in proper lifting mechanics, item-specific handling protocols, and the customer service standards you'd expect when inviting professionals into your home. Background checks are standard for all crew members. Our team is police-checked, uniformed, and accountable. We employ full-time crews rather than contract labourers, which means consistent service quality and a team that takes genuine pride in their work.

Crew size is matched to the job. A typical white glove move uses four to six team members, allowing some to focus on packing whilst others handle loading, maintaining steady productivity without rushing. Rushed moves with undersized crews are one of the most common causes of damaged items and incomplete service. That's not how we operate.

Equipment and materials

Our white glove service uses professional-grade equipment: furniture dollies with soft-rubber wheels that won't mark your floors, appliance dollies, stair-climbing dollies for heavy items, and piano-specific equipment. Protective materials include thick furniture pads, stretch wrap, corner protectors, and a full range of box sizes, including dish packs with built-in dividers and wardrobe boxes.

The quality of packing materials directly affects how well your belongings are protected. We use new, sturdy boxes, not recycled or used ones, to ensure structural integrity during stacking and transport. Adequate supplies of bubble wrap, packing paper, and foam inserts are always on hand. This isn't cost-cutting territory. Your belongings are priceless, and we treat them that way.

Communication and coordination

From your first call to the moment our crew leaves your new home, you'll always know who to contact and what's happening next. You'll have a dedicated move coordinator as your primary point of contact throughout the entire process. On moving day, our crew will introduce themselves, walk you through the plan, and check in regularly about placement decisions and any questions that come up.

For long-distance moves, regular updates on truck location and delivery timing help you coordinate your own travel and arrival at your destination. Any delays or issues are communicated promptly, with solutions, not just problems. Being easy to deal with matters just as much as being good at what we do.

Cost structure and investment considerations

Pricing factors

White glove moving services typically cost two to three times standard moving rates, reflecting the additional labour, specialised skills, comprehensive materials, and insurance coverage included.

Pricing is generally based on hourly rates for local moves, or weight and distance for long-distance relocations, with additional charges for specialty items requiring extra time or equipment.

Local moves often range from \$300 to \$600 per hour for a full white glove crew, with minimum hour requirements of four to eight hours depending on home size. Long-distance white glove moves for a typical three-bedroom home might range from \$5,000 to \$15,000 depending on distance, total weight, and specialty item requirements.

Specialty services add to base costs. Piano moving typically adds \$300 to \$1,000 depending on piano type, stairs, and distance. Custom crating for artwork, antiques, or electronics adds \$50 to several hundred dollars per item based on size and complexity. Full unpacking and placement services may be quoted separately from basic delivery, adding 20 to 40 percent to the base moving cost. We'll always be upfront about these figures. Plain language quotes, no hidden fees, no surprises on moving day.

Insurance and valuation

White glove services include enhanced insurance coverage well beyond the minimal liability provided in standard moves. Full replacement value coverage protects your items at their current replacement cost, not depreciated value, ensuring you're properly compensated if damage or loss occurs. This coverage typically requires declaring high-value items above certain thresholds, with specific coverage amounts confirmed in your moving contract.

It's also worth reviewing your homeowner's or renter's insurance policy, as some provide additional moving coverage that works alongside the mover's insurance. For extremely valuable collections or single items worth tens of thousands of dollars, a separate fine art or valuable articles policy may be worth considering.

Value assessment

White glove moving makes clear financial and practical sense in a number of situations. When you're moving valuable antiques, an art collection, or delicate items where the replacement cost of a single damaged piece would exceed the service premium, specialised handling is simply the smart choice. For clients with physical limitations, health concerns, or demanding schedules who can't participate in packing and moving tasks, the time saved and stress reduced is genuinely priceless.

Busy professionals often find that the time required to pack, move, and unpack a household themselves could be spent on work that more than covers the difference between standard and white glove services. And there's something to be said for arriving at your new home to find everything already unpacked, placed, and ready to use, allowing you to get back to normal life without spending weeks living amongst boxes. That's the kind of seamless relocation we deliver every time.

Selecting white glove moving providers

Verification and credentials

Legitimate moving companies hold proper licensing and insurance, and you should always verify this before signing anything. For interstate moves, check that the company holds appropriate state-based licensing and accreditation from relevant transport authorities. These credentials can be verified through government databases and industry bodies.

Professional affiliations are a strong signal of industry commitment. Fragile Removals is AFRA-accredited, which means we meet the Australian Furniture Removers Association's standards for professionalism, safety, and service quality. Some movers hold specialised certifications for art handling, antique moving, or corporate relocation, worth asking about if those services are relevant to your move.

Evaluation criteria

Request detailed written estimates from multiple providers, making sure each includes the same services so you're comparing apples with apples. Estimates should itemise packing materials, labour hours or weight calculations, specialty item charges, insurance coverage, and any additional fees. Be cautious of estimates that are significantly lower than others. They often indicate incomplete service scopes, hidden fees added later, or quality concerns.

Read reviews with a focus on recent experiences, looking for consistent patterns around crew professionalism, damage rates, communication quality, and whether the service delivered matched what was promised. Pay particular attention to how companies respond to negative reviews. How a company handles a problem tells you far more about their character than the occasional issue itself.

When you interview potential removalists, ask specific questions: How do they handle furniture disassembly and reassembly? What happens if items don't fit through doorways? How do they protect floors and walls? What's their policy if delivery is delayed? Good removalists answer these questions with specific protocols, not vague reassurances.

Contract review

Your moving contract should clearly specify all services included, pricing with transparent explanations of how final costs are determined, delivery windows with policies for delays, insurance coverage amounts and exclusions, claims processes and timelines, and cancellation policies. Read everything carefully before signing, and ask for clarification on anything that isn't clear.

Make sure the contract lists all specialty items discussed during your estimate, with notation of the specific handling or equipment they'll receive. This prevents misunderstanding about what's included. Understand the payment structure, deposit requirements, when final payment is due, and accepted payment methods. At Fragile Removals, we'll walk you through every line if that's helpful.

Common applications and scenarios

Residential relocations

White glove services suit established households with accumulated possessions, furniture, art, collections, and family heirlooms that carry both financial and sentimental value. Families moving for job relocations often choose white glove services when employer relocation assistance covers the premium moving costs. Empty nesters downsizing from large family homes to apartments or retirement communities appreciate the full-service approach that handles the complex process of sorting, packing, and settling into a new, smaller space.

Senior moves make up a significant portion of white glove service usage, as adult children arrange moves for ageing parents who can't physically manage packing and moving tasks themselves. The comprehensive service reduces stress on seniors during already emotional transitions, whilst ensuring their possessions receive the careful, respectful handling they deserve.

High-value collections

Collectors of art, antiques, wine, musical instruments, or luxury goods frequently need white glove services for relocations. These collections often represent significant financial investments, and sometimes irreplaceable pieces that can't be replaced at any price. Climate-controlled transport, custom crating, and specialised handling knowledge justify the premium investment to protect collections that may have taken decades to build.

Estate moves and transitions

Following a loss in the family, estate executors often engage white glove moving services to pack and distribute household contents to heirs, storage facilities, or auction houses. The systematic inventory process and careful handling support families through emotionally difficult times whilst ensuring proper documentation and distribution of possessions. Similar services are invaluable for clients transitioning

into assisted living facilities, where professional handling of the move allows family members to focus on emotional support rather than the physical demands of moving.

Corporate relocations

Executive-level relocations frequently include white glove moving services as part of compensation packages. Companies understand that minimising disruption allows key employees to focus on their new roles rather than spending weeks managing a move. The comprehensive service lets relocating executives arrive at their new location ready to engage with work immediately, whilst our team handles every physical aspect of the household transition.

Post-move considerations

Inspection and documentation

Once delivery is complete, take time to conduct a thorough inspection whilst our crew is still present. Check furniture for damage, verify all boxes arrived, and confirm specialty items are in proper condition. Document any damage immediately with photographs and written notes on the inventory list. Our white glove team expects this inspection and will never rush you through it. Take all the time you need.

Unpack valuable items promptly to verify their condition whilst filing deadlines for damage claims are still open. Most moving contracts specify 30-day windows for reporting damage, though obvious damage should be noted immediately upon delivery. Concealed damage discovered during unpacking remains claimable within the specified timeframe.

Settling in

Even with comprehensive unpacking services, give yourself a few days to fully settle into your new home. Our teams place items where you direct, but most people find they want to make small adjustments once they start living in the space, and that's completely normal. Minor reorganisations are often easier to handle yourself once the initial unpacking is done.

Hold onto a few essential packing materials for a couple of weeks in case items need temporary repacking for storage, returns, or further organisation. Some white glove services will retrieve used boxes and packing materials a few weeks after the move once you confirm you no longer need them, though this varies by provider, so it's worth asking upfront.

Making the decision

At Fragile Removals, we deliver white glove moving services at the highest level of care, convenience, and protection, backed by more than 20 years of experience, AFRA accreditation, and a track record of over 50,000 satisfied customers. The decision to invest in this level of service comes down to your individual circumstances: budget, the value of your possessions, your physical ability to participate in moving tasks, available time, and honestly, how much stress you're willing to take on.

For those with valuable possessions, limited time, or physical limitations, white glove services offer clear, tangible value through specialised expertise, comprehensive handling, and the peace of mind that comes from knowing your move is in experienced, caring hands. Moving is consistently rated as one of life's most stressful events, but it doesn't have to feel that way. With Fragile Removals, it becomes a managed, smooth transition where your belongings receive expert care from start to finish, and you get to focus on the exciting part: starting your next chapter.

When you're ready to talk through your move, our team is here. Approachable, transparent, and genuinely happy to help. No jargon, no hidden fees, no vague promises. Just professional and courteous service from a team that treats your belongings as if they were their own.

References

No source documents were provided for this guide. The content represents general information about white glove moving services as a service category based on commonly understood industry standards and practices.

Downloads & References

- [View Product Guide](#)